



# AKAROA CRUISING CLUB

INCORPORATED

## MEMBERS SURVEY – 2009

Dear Members

Recently, some concerns have been expressed about the direction of our Club and the extent to which it is meeting members' expectations – particularly with regard to those of us who have interests other than racing. Because of this the General Committee has appointed a small 'Consultative Group', the purpose of which is to find out what members expect from their Club, how well it is performing in relation to those expectations and how it could do better. The Committee's intention is that it should seek from members a critical appreciation of the Club's recent performance and suggestions as to its future directions and development. .

The attached survey, which has been prepared by the Consultative Group, is the first step in this process. As you will see, the survey contains both directed questions – those which seek selection amongst alternatives – and those that are more open-ended. You are encouraged to provide to provide as much detail as you think appropriate (on the back of the survey or on supplementary sheets, where necessary) and also to comment on things that the survey does not address. Please be as frank as you like – both as to the Club's success and failures, as you see them. The Consultative Group welcomes and will give serious attention to all contributions, and hopes to have a report available for consideration by the General Committee at its February meeting. Before that date a copy of the report will be emailed to all who responded to this survey.

Please return the survey by January 20, 2010. Between then and now you are welcome to talk to the members of the Consultative Group – Paul de Latour, Mike Norris, Kit Grigg, Kevin Kerr and John Milligan. I hope that together we can find ways of satisfying the expectations of all Club Members.

Kind regards

Paul de Latour  
Commodore